

Auckland
8 Fisher Crescent, Mt Wellington
PO Box 12169, Penrose, Auckland
Phone: (09) 919 7600
Fax: (09) 919 7604



Christchurch
44 Mandeville Street, Riccarton
PO Box 8435, Riccarton, Christchurch
Phone: (03) 968 3220
Fax: (03) 968 3221

Requesting Return of Goods for Credit

- Only goods with a Return Authorisation (RA) number will be accepted back for credit.
- Only saleable goods will be accepted back for credit.
- Cut Cable (part Drums) and Cut Hose will not be accepted for credit.
- Invoice numbers or customer purchase order numbers must be supplied. Failure to do so will result in refusal of credit.

Procedure

- Please complete the Return of Goods for Credit form online or print out a hard copy to fill out by hand and fax the filled in form back to (09) 919 7604
- A customer service representative will be in touch to inform you whether Aquaspec will accept the goods back for credit. They will email or fax the Return of Goods for Credit form back to you with a RA number filled in and the percentage amount of the restocking fee if applicable.
- You can now proceed to return the goods to Aquaspec.
- This document must accompany the goods when they are returned. Failure to do so will result in the credit being refused.
- Final agreement to credit will only take place once a visual inspection has been completed by an Aquaspec representative.

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Form for Return of Goods for Credit

Contact Name:
Customer Name:
Return Authority No (Customer Services to Inform on 0800 353 966)
Customer Ship to Address:
Invoice No/Purchase Order No

Product Description	UPC	SAP Code	Quantity

<input type="checkbox"/> Damaged in transit	<input type="checkbox"/> Freight Charge Error
<input type="checkbox"/> Free of charge sample	<input type="checkbox"/> Quality discrepancy
<input type="checkbox"/> Goods not shipped	<input type="checkbox"/> Warranty
<input type="checkbox"/> Goods Returned: Incorrect Supply	<input type="checkbox"/> Incorrect Customer Account
<input type="checkbox"/> Goods Returned: Incorrectly Ordered	<input type="checkbox"/> Used/Billed
<input type="checkbox"/> Goods Returned: Late Delivery	<input type="checkbox"/> Incorrect Price Charged
<input type="checkbox"/> Goods Returned: No Longer Required	<input type="checkbox"/> Material Ruined
<input type="checkbox"/> Goods Returned: Over Supply	<input type="checkbox"/> Poor Quality

Length of Install:
Comments:
<p>AQUASPEC CANNOT ACCEPT PRODUCTS CONTAMINATED WITH BIOLOGICAL OR EXPLOSIVE HAZARDS, RADIOACTIVE MATERIAL, OR MERCURY AT ITS FACILITY.</p> <p>Has the equipment been exposed to any toxic/hazardous material? Yes / No</p> <p>If So, What?</p>

I have read the Instructions and Terms and conditions, and agree with all said in the Instructions and Terms and Conditions.

Date _____

Signature _____